

PROVIDER Update



NEWS & ANNOUNCEMENTS

AUGUST 31, 2022

UPDATE 22-710

2 PAGES

Prepare For Your Dual Eligible Patient Transition to a D-SNP and Exclusive Aligned Enrollment Plan

Find out how the Cal MediConnect and D-SNP “Look Alike” member transition might impact you

As of January 1, 2023, members enrolled in a Cal MediConnect (Medicare-Medicaid Plan) or a dual eligible Special Needs Plan (D-SNP) “look alike” will transition to another plan.

What is D-SNP?

Dual Special Needs Plans (D-SNP) are designed to create an integrated approach to care coordination and provide extra support and resources. These plans are for enrollees who have both:

- Medicare and are
- Full dual Medi-Cal

D-SNP Look-Alike member impact

D-SNP Look-Alike plans are Medicare Advantage (MA) plans that are designed specifically to attract dual eligible beneficiaries who have secondary coverage through Medi-Cal.

Per the Centers for Medicare & Medicaid Services (CMS), members enrolled in a D-SNP “look-alike” must transition to a D-SNP or another MA plan.

Effective January 1, 2023, D-SNP “look-alike” members will be transitioned as follows:

If the member is in:	And they are:	They transition to:
Wellcare Plus Sapphire I (HMO)	Full dual	Wellcare Exclusive Aligned Enrollment (EAE) D-SNP or Unaligned D-SNP as applicable
Wellcare Plus Sapphire II (HMO)	Partial or non-dual	Non-D-SNP MA plan as applicable

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers
- Community Supports (CS) Providers
- Enhanced Care Management (ECM) Providers

LINES OF BUSINESS:

- IFP
 - Ambetter HMO
 - Ambetter EPO
 - Ambetter HSP
- Employer Group
 - HMO/POS/HSP
 - EPO
 - PPO
- Medicare Advantage (HMO/PPO) (Wellcare By Health Net)
- Cal MediConnect (Los Angeles/San Diego)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

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Medicare (individual & employer group) (Wellcare By Health Net) – 800-929-9224
Cal MediConnect

Los Angeles County – 855-464-3571
San Diego County – 855-464-3572

PROVIDER PORTAL

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D-SNP Look-Alike member notification

Members enrolled in the look-alike plans will get **either**

- **An Annual Notice of Change (ANOC) in September** which outlines the new plan they will be passively moved to or
- **A non-renewal notice in October** if they are not being passively moved to another plan. The non-renewal notice provides options for enrollment into other plans for the member

Cal MediConnect member impact

Effective January 1, 2023, Cal MediConnect members will be transition to

- Wellcare by Health Net Exclusive Aligned Enrollment (EAE) D-SNP HMO **AND**
- Health Net Medi-Cal

Cal MediConnect member notification

Notification	Date
Member transition guide	September 2022, before the Annual notification of change (ANOC)
ANOC and other plan materials	Late September 2022
Non-renewal notice	October 2022
Reminder notice and ID cards	November 2022
Outbound phone calls	October and November 2022

Watch for additional information

Webinars are scheduled for the months of October, November and December. Be on the lookout for flyers announcing specific dates and times.

Additional information regarding the following topics will be forthcoming during October.

- Case management
- Claims
- Eligibility file changes
- Plan name crosswalk
- ID cards
- New/extra member benefits
- Access to community supports

Don't forget to visit the D-SNP Resources for Providers page

Visit healthnet.com/providers/DSNP to get detailed information to help support to your staff and patients.

Additional information

If you have questions regarding the information contained in this update, visit healthnet.com/providers/DSNP and refer to the D-SNP FAQ section. For all other questions, contact the applicable Health Net Provider Services Center within 60 days, as listed on page 1.