

# Use findhelp to Connect Members to Community Supports Services

TO PROMOTE GOOD HEALTH, FIND LOCAL COMMUNITY SUPPORTS PROVIDERS FOR PATIENTS

Community Supports providers are organizations with experience working directly in the community who understand members' needs such as homelessness, unstable and unsafe housing, food insecurity and/or other social needs. The key goal is to provide care to members in locations where they feel most comfortable and keep them in their home or community.

To support the California Advancing and Innovating Medi-Cal (CalAIM) program implemented by the Department of Health Care Services (DHCS), CalViva Health expanded its partnership with findhelp (formerly known as Aunt Bertha) to support the CalAIM work for our providers.

# Follow these steps to create an account and refer a member

#### Create an account.

- Go to calvivahealth-ecm-cs. findhelp.com.
- 2 Click on **Sign-up** at the top right corner.
- **3** Fill in your information and create a password.

#### Search and make a referral.

- Log into your account.
- 2 Complete and submit the CalViva CalAIM Assessment – view available Community Supports programs and make a referral; **or**

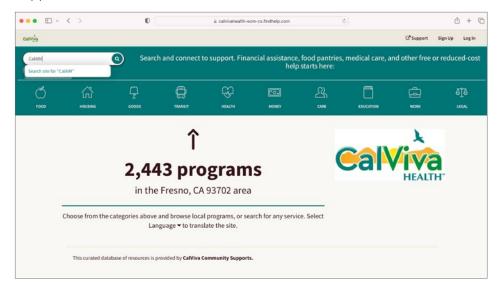


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earving					C* Support	Sign Up	Log In	
			CalViva CalAIM Assessment					
	assistance, for	Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost <b>help starts here</b> :						
	ZIP	Q Search			TIC/	ALTH:		
			s, call or text 988 to reach the Suicide and Ci (multiple languages available). If this is an o		n them online	via		

(continued)

## Narrow down search results

Ten topics will be provided – select one. Then select a subtopic which contains a list of services or simply search for **"CalAIM"** for Community Supports services.



## Refer to the sample below

Results of Community Supports services available for a specific ZIP Code will appear and be tagged as a "CalAIM Community Supports Provider." Once a provider is selected, click on the green button. Follow the steps to make a referral.

CalAIM - Cal by Bertha Comr		TESTING PR	OGRAM (N	/leals/Med	lically Tai	ilored Meals)		
Bertha Community Supports provides TESTING PROGRAM (Meals/Medically Tailored Meals) for       Next Steps:         Health Net members for CalAIM. This is a demo program for a contracted CS Partner       Call 810-555-5555.								
<ul> <li>Eligibility: For Serving:</li> </ul>	ollow the next steps		Serves your state					
-	,,,,	-6				Open Now: Open 24 Hours		
MORE INFO 🗸		RESAVE	다 UNSAVE	SHARE	NOTES	APPLY HERE		

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