

New Members Don't Start Over

PRIOR-CARRIER MEDICAL DEDUCTIBLE CREDIT

New members who paid any amount toward their prior medical plan deductible can get a credit toward their new Health Net medical deductible.



Here's how it works

- New Health Net plan that is replacing a plan from the previous carrier must be the same product type (e.g. HMO to HMO, PPO to PPO, HDHP to HDHP, etc.).
- Employee or dependent has satisfied all or part of the calendar year deductible required under the prior carrier's plan.
- Credit will be applied to the covered individual's calendar year deductible on the current Health Net plan.
- Proof of deductible satisfaction under the prior carrier plan will be required upon submission of the initial claim for benefits to be payable under the current policy.

New group enrollment

All new group cases must include the Explanation of Benefits (EOB) information with the application at the initial time of enrollment or upon submitting the initial claim.

New employee or dependent enrollment

Submit the new member's EOB information to the Account Services Unit via the methods below (please be sure to include SSN):



Email: hn_account_services@healthnet.com



Fax: 866-848-6715